

## Executive summary

The following report discussed in detail on the current existing problems with TTC's operation and management. The report also included a part where solutions to the existing problems are proposed, as well as suggestions for future management levels to follow. The biggest problem with TTC now is the model relies way too heavy on provincial and citywide funds – it can only support its operation by funds from government. To get more funds, the financial plan are usually exaggerated for getting more funds. And since the budget is tight, constructions are slow and usually substandard. The suggested way of finding existing problems is through an AS-is and to be method and the result the report suggested is by importing lean management method, to reduce/eliminate mid-level management for budget saving.