## **University of Westminster – Innovation Workshop**

# Building an Outcome Driven Management of Innovation System 1 Day Workshop

Professor Stephen C Armstrong and Professor Stephen Benton Business Psychology Centre University of Westminster

## **University of Westminster – Innovation Workshop**

# **Workshop Objectives**

- 1) To allow participants to experience how business psychology (BPsych) through behavioral science and management of Innovation (MOI) through management science overlap to build an innovative culture
- 2) Eliminate lip service when sponsoring innovation
- 3) Accelerate change top get bottom line results demonstrate how attention to behavioral science assures success
- 4) Demonstrate why business psychology (BPsych) practices are strategic and are a core requirements for sustaining Innovation
- 5) Demonstrate how assessment of the gaps people dynamics and management of Innovation (MOI) processes provides road map to reduce risk of failure on the Innovation journey.

# **Building a Management of Innovation System - Workshop Agenda**

Morning		Afternoon
Time	Topic	Time Topic
8:00 – 8:30 AM	Juice & Coffee, Breakfast	III BPsych – Engaging People & building a sustaining MOI Culture
8:30– 8:40 AM	Introduction – Set the Stage	
I MOI + BPsych – Success through an Integrated Holistic Approach to building and Innovation Culture		1:00 – 1:20 Lecture on BPsych Best Practices (SB)  1:20 – 2:00 Breakout – Designing a Socio Technical System- Discuss required behaviours, how to organize,
8:40–9:15 Lecture - The Issues & Barriers (SA/SB)		roles & responsibilities, sponsorship, MOI planning  2:00 – 2:50 Findings Synthesis – Discussion  IV Tying it all together – A BOK for MOI + BPsych = a sustainable innovation system and culture
9:15 –9:45 Breakout – Form into teams list your Company Issues		
9:45 – 10:15 Finding Synthesis - Discussion		
II MSci role in MOI – How to address the Issues		2:50–3:30 Lecture on (Management of Change, Problem Solving, Effective Team Meetings, Innovation
10:15 – 10:45 MSci Lecture –MOI Best Practices (SA)		Process, Concurrent Engineering – silo reduction
10:45 – 11:30 Breakout - and discuss process improvement vision – gaps, opportunities, barriers,		3:30 –3:50 Case Study Examples
initiatives and present.		3:50 – 4:50 Breakout Session - Form into Team,
11:30 – 12:15 finding Synthesis - Discussion		discuss implementation issues (preparation needs, initiatives, teams development, barriers, risks) and present
12:15 – 1:00	LUNCH	4::50 - 5:00 Wrap-up

#### Building a Management of Innovation System - Workshop Agenda

# BPsych Issues That Inhibit Innovation Examples

- 1) Poor Teamwork
- 2) Poor or broken sponsorship (black hole)
- 3) Weak Information Flow
- 4) Weak Problem Solving approach
- 5) People Anchored to comfort zones

# MOI Issues That Inhibit Innovation Examples

- 1) No Innovation Process Ideas don't stick or get implemented
- 2) No Directional Plan or shared vision
- 3) No formal process management system
- 4) No formal Management of Change process
- 5) The lack of strategic thinking
- 6) The lack of systems thinking
- 7) Weak approach to complexity management
- 8) No capability and competency gap analysis

#### **Weak Innovation Culture**

# **Building a Management of Innovation System**

## **Questions to Answer:**

- MOI What strategic vision, process, systems, organization and culture must be in place?
- How do we conduct a gap analysis on Management of Innovation competencies
- BPsych How do we sustain a culture of Innovation?
- What behavioral skills must be embedded?
- How do we embed these skills to sustain an innovative culture?
- How do we conduct a gap analysis on Business Psychology competencies?